NITCO, Inc.
APPENDIX C – PRICING INDEX
DIR-CPO-5352
Software (COTS) and Related Services

Brand	Category	DISCOUNT OF MSRP/List Price	Unit of Measure
1-Software / SaaS			
Kore.ai	Software - Conversational Artificial Intelligence (AI) Solution	2.00%	Annually
OpenBots	SaaS/Software- Robotic Process Automation Solution	2.00%	Various Depending on customer configuration
Boomi	SaaS/Software - Integration	2.00%	Monthly
Workato	SaaS/Software - Integration	2.00%	Annually
2. Related Services			
Kore.ai	Enterprise Support Plan, Standard and Premium Support Plan	2.00%	Per Incoming Calls or Per Sessions
All Brands	Configuration	2.00%	Per Hour
All Brands	Implementation	2.00%	Per Hour

NITCO, Inc. APPENDIX C – PRICING INDEX DIR-CPO-5352 Software (COTS) and Related Services			
Brand	**Category**	**DISCOUNT OF MSRP/List Price**	**Unit of Measure**
All Brands	Managed Services	2.00%	Per Hour
All Brands	Technical Training	2.00%	Per Hour
All Brands	Analysis	2.00%	Per Hour
All Brands	End User Training	2.00%	Per Hour
All Brands	Project Management	2.00%	Per Hour
All Brands	Automation Maintenance and Technical Support	2.00%	Annualy